

### ABB: An electrification leader in power and automation technologies

Leading market positions in utility, industry, transportation and infrastructure businesses



~100,000

**Employees Globally** 

**20,000** U.S. employees

~40

U.S. manufacturing & assembly locations



\$29

Billion revenue

**Major markets** 

Utilities, industry, transportation and infrastructure



Present in 100+ countries

Single "A" credit rating

Global HQ Zurich / US HQ Raleigh



135+ years of technology leadership in electrification

Merger in 1988 of Swiss (BBC, 1891) and Swedish (ASEA, 1883) engineering companies



#### **ABB E-mobility – Global Footprint**

Smart, reliable EV charging technology, backed by deep experience and service excellence.

# 680,000

#### **EV CHARGERS**

Sold worldwide, including 30,000 DC fast chargers across more than 85 countries.

## 7 to 600 kW

#### **WIDE PRODUCT RANGE**

From AC to DC fast charging, tailored to every public, commercial and fleet charging operation.

### **13**

#### YEARS' EXPERIENCE

Deploying advanced, connected EV charging systems in every environment – for networks, fleets, OEMs and utilities.

### 1000+

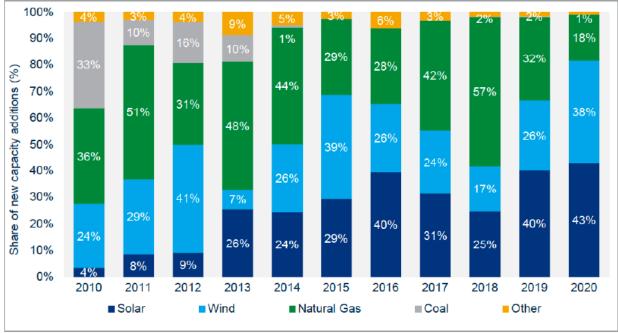
#### TALENTED EMPLOYEES

Dedicated to ABB's Emobility business including more than 100 in North America from R&D to service.



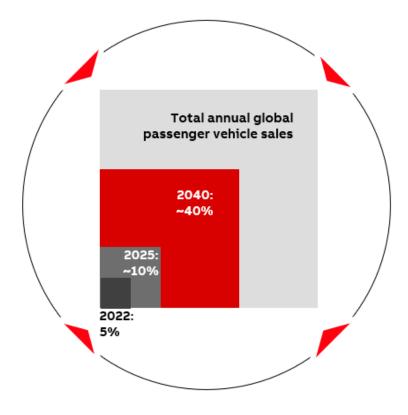
### **Market Adoption of EVs**

New U.S. electricity-generating capacity additions over the last decade



Source: Wood Mackenzie, Federal Energy Regulatory Commission (for all other technologies)



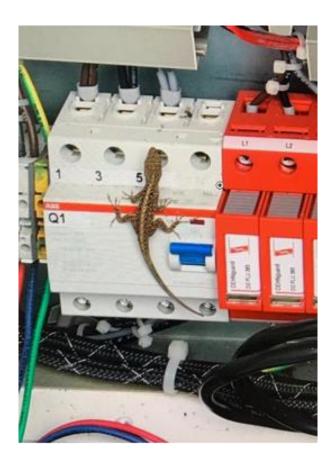






## **Drivers Expect Chargers to Work, Every Time**





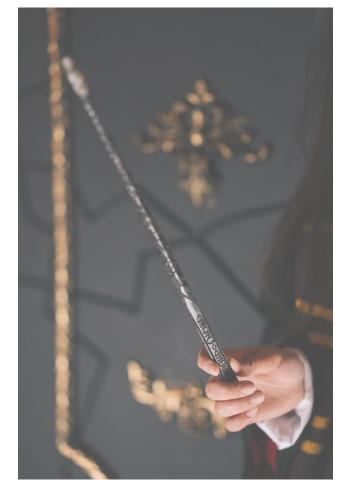
>97%
uptime per port



## How do we get there?

# Achieving 97% uptime











### **Achieving 97% Uptime**



Knowledgeable, trained technicians in the proximate geographic region of the charger



24/7/365 connectivity and monitoring of the operations of chargers



Scheduled **preventative maintenance** 



Sufficient local inventory of **spare parts** and logistics infrastructure



Detailed documentation and procedures to troubleshoot and repair chargers



24/7/365 **service call center** to receive service or repair requests with service ticketing process



Capability to execute
detailed service
campaigns between
owner, operator, and
manufacturer



